HP Planet Partners Return and Recycling Program



Presenting HP Planet Partners

HP Planet Partners return and recycling program enables simple, convenient recycling of computer hardware, original HP Inkjet and LaserJet supplies and rechargeable batteries. We ensure that returned products are recycled properly, processing them to recover valuable plastics and metals for new products thus diverting millions of tons of waste from landfills.

The Recycling Process

What happens when you return an HP print cartridge or any brand of computing hardware for recycling? HP uses state-of-the-art recycling facilities to process each return through a multi-phase recycling process. No HP print cartridges returned and recycled through Planet Partners are sent to landfill.

Products are first sorted and then disposed of in an environmentally responsible manner according to the material. HP's recycling standards specify the acceptable recycling processes that can be used by our recycling service providers when products are returned via HP processes. The vendors store, handle and process materials in ways that prevent harmful releases to the environment and also prohibit the export of materials without HP's approval. HP's worldwide recycling standards ensure that products are recycled according to the highest environmental standard, no matter where in the world they are returned for recycling via HP programs. An audit trail is generated for returned products and a certificate of destruction can be provided upon request. The HP recycling website www.hp.com.au/suppliesrecycle or www.hp.co.nz/suppliesrecycle provides our commercial customers an easy and convenient way to lodge a request for hardware recycling service.

HP Planet Partners Program Benefits

- It is easy and convenient
- Environmentally responsible recycling
- Conserves natural resources and provides valuable materials for a variety of industry uses
- Traceability a certificate of destruction can be provided upon request
- Simple step-by-step introduction at www.hp.com.au/suppliesrecycle or
- www.hp.co.nz/suppliesrecycle

HP Planet Partners Printing Supplies Recycling Program Covers HP Original Print Cartridges

HP customers can return print cartridges to us for recycling. All returned HP print cartridges go through a multiphase recycling process. Patented and proprietary technology is used to sort and shred materials,



separating them into plastics, metals and residuals of ink, foam or toner. They are further reduced into raw materials that can be used to make new products. The remaining materials and residual ink or toner are used in energy recovery, offsetting fossil fuel consumption, or disposed of in an environmentally responsible manner. HP customers can either return cartridges at designated drop-off centers or order a recycling box for their site.

Contact HP Planet Partners

To register for the HP Planet Partners return and recycling program or for more information regarding the program, including drop off points, please visit www.hp.com.au/suppliesrecycle or call 1300 325 961 in Australia or www.hp.co.nz/suppliesrecycle.